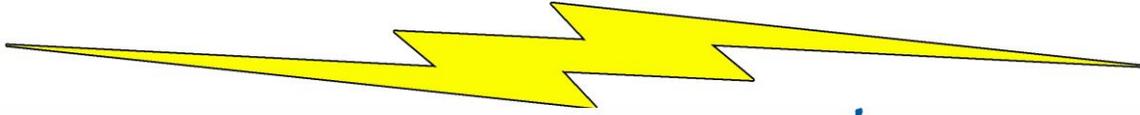


OAHE ELECTRIC



Your Touchstone Energy® Cooperative



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Blunt SD 57522

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1-800-640-6243

oahe@oaheelectric.com

Also find us on Facebook!

Welcome

The employees at Oahe Electric Cooperative, Inc. would like to take this opportunity to welcome you as members and consumers of Oahe Electric Cooperative, Inc. We put together this packet for new members to help them better understand how a cooperative works and the services that we offer.

Meet the Staff

Main office e-mail address: oahe@oaheelectric.com

Office Crew

Rodney Haag	General Manager	rhaag@oaheelectric.com
Russ Hohn	Member Services Advisor	rhohn@oaheelectric.com
Valerie Marso	Office Manager	ymarso@oaheelectric.com
Megan Jaeger	Billing Clerk	mjaeger@oaheelectric.com
Sam Irvine	Office Services Support Staff	oahe@oaheelectric.com
Steve Long	Material Inventory/Work Order/ AMR Agent	slong@oaheelectric.com
Trudie Feldman	Custodian	

Line Crew

Matt Eldridge	Operations Manager	meldridge@oaheelectric.com
Mark Bruning	Line Foreman	mbruning@oaheelectric.com
Tory Smith	Journeyman Lineman	tsmith@oaheelectric.com
Dan Lettau	Journeyman Lineman	dlettau@oaheelectric.com
Duane Hjelm	Journeyman Lineman	dhjelm@oaheelectric.com
Tyler Arbach	Journeyman Lineman	tarbach@oaheelectric.com
Brady Gaer	Journeyman Lineman	bgaer@oaheelectric.com

Billing

On or about the 10th of each month, you will receive your electric bill. Please return the bottom portion of your statement with your payment and retain the top portion for your own records. If you have any questions, whether it is about the information in this packet, your bill or your service, don't hesitate to contact us. We work for you!

Bonus for Belonging to a Cooperative: Patronage Dividends

Did you know your rural electric cooperative returns its profits to you, its owners?

Electric cooperatives are nonprofit businesses. They charge you a fair rate for electricity and use the money to make sure there is enough power to go around. They also use the money to maintain their equipment and run the business. Anything that is left over is returned to the customers. These refunds are called capital credits or patronage dividends and are found in the form of a credit on your electric bill. There are no stockholders to pay because cooperatives are owned by those they serve, not investors.

So the next time you pay your electric bill, consider it an investment in a utility that you own. You can be assured that your co-op will put every cent of your energy payment to good use and will return what it doesn't use to its members.

Comfort Cove Radiant Heating Systems can do this for you!

They can save you money
They save you floor space

They provide a safer environment
They provide greater Comfort
They save on installation costs
They are maintenance free

Hot air rises so why mount heaters near the ceiling? Most people grew up in homes that were heated with hot air. Most people do not understand radiant heat. Radiant heat will heat anything in its line of sight; up, down, sideways, it doesn't matter. Radiant heat, unlike hot air, is unaffected by gravity. So by mounting a Comfort Cove high on a wall close to the ceiling it can heat the room from above. Radiant heat does not rise like hot air but rather travels in a straight line until striking an object. So the first place radiant heat goes is down not up.

Comfort Cove heaters are very affordable to purchase and better yet, very efficient to operate. As a matter of fact, in a recent American Society of Heating, Refrigeration, Air Conditioning Engineers study, it was found that radiant heat saved 52% when compared to other types of heating equipment.

These heaters “heat at light speed” therefore you don’t have to wait for the entire room to heat up. This type of heat has often been compared to “walking past a window when the sun is shining” you feel the warmth immediately. That is the same way they work.



In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Person with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202)720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800)877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at http://www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or
- (3) email: program.intake@usda.gov

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